



Christian Community Action, Inc.

HELP • HOUSING • HOPE

Christian Community Action's New HOPE Housing Program is currently accepting applications for families who are homeless or at risk of homelessness. Families must be referred to New HOPE through a case manager, social worker or counselor. New HOPE does not accept self-referrals.

The New HOPE Housing Program is a comprehensive Moving to Work Program offered by Christian Community Action (CCA) in partnership with Elm City Communities | Housing Authority of New Haven. By providing stable, affordable housing along with structured support services, the program enables families to make positive changes and work toward independence. Throughout the program, heads of households progress through four phases, each emphasizing increased commitment, responsibility, and self-sufficiency.

New HOPE serves 18 families in a single-site housing complex composed of 4 one-bedroom units, 12 two-bedroom units, and 2 three-bedroom units. Eligibility is specifically for families experiencing homelessness who are transitioning from shelter or transitional housing, or who are at risk of homelessness and are referred by a community provider. Families may remain in the program for up to 24-36 months.

To be eligible for the program, a family must meet the following criteria:

- The family must have a head of household who is 18 years old or who is an emancipated minor with child(ren).
- The head(s) of household must have legal custody of any minor children.
- At least one household member must be a United States citizen or an eligible immigrant.
- The head(s) of household cannot owe any back rent to Elm City Communities | Housing Authority of New Haven.
- The head(s) of household or at least one adult member must be able to work and/or attend school for 20 hours/week with the expectation of becoming employed full-time.
 - For households receiving SSDI or SSI benefits, the work expectations of the program will depend on the allowable monthly income according to the Social Security Administration and at least one adult in the household can work full time.
- Household income earnings must be between 0% - 50% of the Area Median Income (AMI) at the time the applicant is selected.

New Haven, CT Area Median Income – Very Low (50%) Income Limit for 2025

Household size	1	2	3	4	5	6
Income Limit	\$39,800	\$45,500	\$51,200	\$56,850	\$61,400	\$65,950

Additional considerations for program acceptance include:

- The head(s) of household has a high school diploma.
- The head(s) of household has a rental history of no more than one legal eviction in the last 3 years. In addition, any debt owed to landlord will be considered.
- The head(s) of household understand that New HOPE is a PROGRAM, which requires all adults in the household to be employed and to attend meetings and workshops.
- The head(s) of household have the motivation to become self-sufficient, employed, and independent. During the screening interview, head(s) of household should be able to explain how they plan to benefit from the New HOPE Program and their commitment to achieving housing stability without ongoing subsidy after program completion.

The complete application consists of five items:

- **New HOPE Housing Program Referral Application** completed by the referring case manager and applicant
- **Release of Information** signed and dated by the referring case manager and applicant
- **Reference Letter on Agency Letterhead** written by the referring case manager
- **Personal Letter of Intent** written by the client
- **Second Reference Letter** written by a different professional – counselor, teacher, minister, etc.

The referring case manager, social worker, or counselor must submit the completed application via email to the Housing Intake Coordinator at hic@ccahelping.org, and cc. Shellina Toure, Director of Housing and Resident Services at stoure@ccahelping.org. Applications can also be mailed to CCA, 660 Winchester Ave, New Haven, CT 06511. All applications will be dated and time-stamped upon receipt. Always keep a copy of the application for your files.

The referral packet can be found at <https://www.ccahelping.org/programs/>. The packet includes additional information about the program as well as the complete referral application and required forms. If you have any questions about New HOPE, please contact the Housing Intake Coordinator at hic@ccahelping.org or call 203-777-7176.

